

## Pharmacy Delivering a Healthier Wales Delivery Board

Thursday 25<sup>th</sup> April 2024

### 1. Welcome & apologies

Chair of PDaHW welcomed all board members to the meeting.  
He thanked members for their continued commitment to the programme.

### 2. Approval of notes from previous meeting 18.01.24 and review of actions

The group approved the notes from the previous meeting.

The group reviewed the outstanding actions log with particular focus on those on amber.

**Action 17** – Share geographical and sectoral details of attendees at 2023 conference with Delivery Board. Ongoing

**Action 18** – Engagement with Llais, EJ & AC have a catch up scheduled on 27<sup>th</sup> June.

**Action - RPS to invite Llais to the 4<sup>th</sup> of July Delivery Board meeting, and the conference scheduled 19<sup>th</sup> September.**

**Action 25** – Under 8.1 Completion of the Consultation Strategy to be addressed by HEIW.

HEIW consultation consultant pharmacist strategy has been completed and will be signed off at board meeting in May, in readiness for the website.

**Action 28** – Under Goal 11 - Project Leads to find out more information on the pilot.

Update – the diagnostic pilot is looking at mid stream urine samples in Community Pharmacy. This is progressing well and works on Welsh clinical portal. An issue has been identified in terms of the printing image quality. The board noted however, that CO advised that funding has now been sourced for the printing issue.

**Action SF to progress with her team.**

**Action CO to have a broader conversation regarding pharmacist access.**

**Action 34** – Under Goal 1.1 Project leads to get an overview of campaigns – Update provided as follows: meetings have been held discussing how to gather information. There is a lot of interest from Senedd members, and this is part of AWTTTC new strategy in medicine adherence.

ER is meeting with AE and other stakeholders on 17<sup>th</sup> May, and the Delivery Board agreed that a task and finish group should be set up, and that this planned meeting could be the link to bring this group together.

**Action – ER to set up a task and finish group to coordinate pharmacy in its totality. Composition of group Welsh Government, Bevan Commission, and representatives from Health Boards and CPW**

**Action -EJ coordinate 17<sup>th</sup> May meeting.**

**Action 36** – Under Goal 5.1 CM and MA to meet outside of delivery board to sign off the new measures once Workforce group have confirmed they are happy with the new suggestions from CPW. New wording has now been agreed the through subcommittee. Delivery board agreed to sign off clarified wording.

Under Goal 7.1 Expanding the services provided by pharmacy technicians as part of multidisciplinary teams in all settings. Delivery board agreed to sign off clarified wording.

**Action 46** - Notes to be circulated – waiting on translation.

### **3. PDaHW Updates on Working Groups**

#### **Enhancing Patient Experience – Sam Fisher**

The terms of reference for the group have been updated to reflect additional membership. Delivery Board approved the updated terms of reference.

The working group advised that variation in progress of Period of Treatment (POT) appears to be causing financial implications for pharmacies and escalated to the Delivery Board for discussion.

A discussion was held around the mixed picture of the implementation of 56-day prescriptions, with some noting successful implementation but others raising where it isn't working, and Community Pharmacies have been reverting to 28 days. Additionally, if new medication is added, they often become out of sync. The delivery board agreed that the 56-day prescription is challenging, and should continue to be prioritised by the Welsh Pharmaceutical Committee

**Action - Welsh Pharmaceutical Committee to take forward with Welsh Government.**

G2 - Concern over risk of digital exclusion with the introduction of paperless EPS and the roll out of the NHS Wales App - The Delivery Board discussed if there is an option for paper copies of service leaflets to be supplied. Concern raised that a transfer of printing to Community Pharmacy appears to be happening which can be time consuming and impacts on environmental sustainability. It was agreed that the efficiencies of printing and branding need to be considered in the broader sense and this issue should be merged into the campaign group action. The use of tokens was also discussed, and it was decided to invite Ifan Evans and Jenny Pugh Jones to the July meeting. It was also agreed that the EPS programme inclusion on NHS app – paperless eps digital inclusion flag will require consideration. Learning from EPS in England could also be explored.

**Action - CO will take away for consideration.**

**Action – Invite Ifan Evans and Jenny Pugh Jones to July Delivery Board meeting.**

G3 - The working group challenged whether the role of Mental Health First Aiders is maximised within NHS settings.

The group have also previously requested information about the seed funding that was previously awarded for PDaHW projects and asked for this to be progressed.

**Action – EH to provide an update at the July meeting.**

#### **Developing the Pharmacy Workforce – Michele Sehwat**

The terms of reference have been updated to reflect additional membership. Delivery Board approved the updated terms of reference.

A discussion was held on the how the group collect data for PDaHW in a way that is not too burdensome for the workforce. It is unclear how and what data is collected, for example, for leadership and non-clinical training, as HEIW are not the only provider. MS forms is a good way of

collecting survey data but can be overworked. CPW have service delivery data, but this is limited, and it is about ensuring right questions are being asked which will be pertinent to data.

RPS credentialling journey is progressing and this data can be shared once the portfolio is submitted, but again this data is limited.

The HEIW Post-registration foundation programme is now over-subscribed. EPAs are in place for undergraduate pharmacists with a plan in place to develop and increase the number to reflect future practice. Clinical placement plans are in place with Cardiff and Swansea Universities.

Pharmacy Technicians able to supply and administer medicines under PGDs.

HEIW offer multi-professional CPD learning and the HEIW CPD strategy is out for consultation.

Community of Practice established to support credentialing and evidence showed community approach supported more success to credential.

**Action Link HEIW consultation shared with the group open until 10<sup>th</sup> May.**

<https://heiw.nhs.wales/news/consultation-on-the-continuing-professional-development-cpd-strategy-for-nhs-wales>

**Seamless Pharmaceutical Care – Jonathan Simms**

The terms of reference have been updated to reflect additional membership. Delivery Board approved the updated terms of reference.

Period of Treatment remains as an ongoing area of concern and the group are awaiting update from Welsh Pharmaceutical Committee and Welsh Government.

The group recognise the challenge with data collection as do all the working groups.

DMTP update was not possible at the working group so awaiting the June meeting for progress update.

G9- IP within Primary Care there is a gap and there isn't much information. The group asked if there are any examples of suitable student projects being undertaken that could support this work eg Research provided by Llois Gwyn relating to Newly Qualified Independent Prescribing Pharmacists in Primary Care. Scoping work has been done through cluster frameworks and work has been undertaken on expanding scope of practice and those links could be made.

**Action - SH will have a discussion offline around student projects with JS**

G10 – The group asked if the Delivery Board could support with identifying examples of good practice around pharmacy technician led initiatives to reform medicines admission services for planned hospital care and make introductions to Anna. The Hospital Review led by RPS could provide some intel on this.

G11 – Technical services provided the group with an Output Report as the team were unable to attend the meeting. An update from technical services is being delivered at the June meeting.

There is a need to establish how research could be undertaken to find out what range of services are currently being offered by PIPs in Primary Care.

G12 - Progress was shared with the group on the diagnostic referral pilot in CTMUHB.

**Action – CM and JS to meet to discuss Clinical pathways.**

**Innovation and Technology – Matt Armstrong**

The terms of reference have been updated to reflect additional membership. Delivery Board approved the updated terms of reference.

G13 - Group to receive an update from DHCW around Digital Medicines Initiatives at June meeting.

G14 - None of the MSO team available for April meeting – awaiting update in June. Discussion around Smartpumps not featuring in ePMA business cases. Hospital electronic CD registers have been delayed.

**Goal 15** - Under 15.1 - Hospitals are not automated enough. Lack of funding. Discussion around whether creating a business case would be beneficial. Consideration as to how GPs effectively engage with multiple pharmacy change agendas at the same time (EPS, PoT, NHS App/digital ordering) was discussed.

Discussion was held around the Green Agenda and working towards a paperless system but surgeries still requiring paper requests for repeat medications and switching off functions of the NHS App.

G16 - Pharmacogenomic panel is now in validation and Quality Assurance phase.

Emerging actions from the HEIW strategic workforce plan will be released imminently.

## **4. PDaHW Conference update, Engagement plan and Champions network**

### Conference Update – Alwyn Fortune

The date of the PDaHW conference is confirmed as Thursday 19<sup>th</sup> September and will be held at the Parkgate hotel Cardiff. The intention is to build on the success of last years event with the Ted Talks featuring and examples from all Health Boards will be included. The Minister for Health and Social Care – Eluned Morgan has been invited as Keynote speaker and we have identified several others. It was noted that the EPS board meeting clashed with this date and would be moved to another date.

**Action CO to arrange to move the date of the EPS meeting.**

### Engagement Plan - Anna

AC reported the following update on activity:-

- Quarterly newsletters commenced for members of the Champion's Network. Two issues circulated to date.
- Weekly posts on X (formerly twitter) continue.
- Community Pharmacy Cluster Leads contacted to arrange a slot on the agenda of future cluster meetings. Thirteen meetings have been attended to date.
- PDaHW have attended BCUHB West Primary Care Team meeting.
- Hospital sites within different HBs contacted and visits to sites commenced. Project Leads have completed four hospital visits to date and presented for SBUHB Virtual Learning Programme.
- PDaHW had representation at the RPS Events in Bangor and Cardiff.
- PDaHW has given presentations for PRPTs at HEIW induction sessions.
- Informal visits carried out to several Community Pharmacy contractors in North Wales and to Primary Care contractors in Carmarthenshire.

### Champions Network Anna

Over 200 people had now signed up

## **5. Dates for 2024 PDaHW Delivery Board Meetings**

- 4 July 2024
- 24 October 2024

Same format virtual meetings

#### **6. AOB and Close**

AC advised that a refresh of delivery board was currently underway. A virtual drop-in session was scheduled for 7-8pm on Monday 29<sup>th</sup> April. Depending on the take up there may be a need to conduct interviews. A maximum of 50 per cent of current membership will remain.

CM thanked attendees for their contributions and support and closed the meeting.

**Action Project Lead to ensure meeting notes circulated to the Delivery Board and uploaded onto the RPS website within 10 working days.**